



NSP Refund Policy for Dues and Course Fees – updated September 2023

The National Ski Patrol acknowledges that on occasion there is a need to refund membership dues or course fees. These refunds will be considered provided they meet the following conditions.

Membership dues are refundable under either of the following conditions:

- The member has an overpayment of dues, *e.g.*, due to duplicate payment by both member and patrol; or
- The member decides against joining NSP; requests the refund by sending an email to memberrecords@nsp.org within two weeks of joining; and has not received any benefit of membership (*e.g.*, purchasing items from the NSP catalog, purchasing pro deals, or participation in any NSP event or program).

If the National office is collecting Division and Region dues, a refund of dues requires approval by the Member Services Director.

Education Course Fees are refundable under the following conditions:

- The refund request is emailed by the IOR to the NSP Education Director (education@nsp.org) before the start of the second class session and prior to the start of any other NSP course.
- The request must be approved by the NSP Education Director.
- If the student has started any online module, refunds will not be approved.
- Refund requests for OFC face-to-face courses or OEC Modified Challenge must be received prior to the day of the course event.
- Refund requests for students that have enrolled in the wrong OEC/OFC course by mistake, must be sent within 60 days of enrollment.

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